



TOWN OF PELHAM

6 Main Street
Pelham, New Hampshire 03076-3723

September 2001

Dear Pelham Resident,

Attached is a town wide residential survey that seeks your perspectives and opinions on Pelham as it is today, and what you would like Pelham to be like in the future. The survey results will be gathered and used by the Pelham Master Plan Committee as we develop Pelham's 10 year Master Plan (2002 -2012). We need your thoughts and opinions about all aspects of our Town, including the things you like and dislike, so that the Master Plan will accurately reflect the vision of Pelham's residents.

The Master Plan is used by a wide variety of town boards, committees and groups to focus their respective efforts on issues important to the Town's residents. Some specific areas that may be addressed as a result of your responses to this survey include: expansion of Town Services, cable TV services, high speed internet access, parks and recreation services, zoning changes, commercial or industrial business expansion, police and fire protection services, road services such as general repairs, signage, traffic flow control, critical natural resource conservation as well as a wide range of other actions the town may pursue.

We are very interested in your perspectives on Pelham, both the good and bad. Great care and consideration was given by the Master Plan Committee to ensure that your responses remain anonymous. To that end, you will notice that (1) the mailing itself was done using bulk mail service to "Pelham Resident", (2) there is no space to include your name or address on the survey itself, and (3) we have included a postage paid self addressed Business Reply Mail envelope for you to return the survey in. ***Please rest assured that all responses to the survey are completely anonymous.***

To keep postage to a minimum, only one survey was mailed to each residence. If your spouse or another adult living in your home wishes to complete their own survey, additional copies can be obtained by stopping by the Planning Department at Town Hall during regular business hours, phoning the Planning Department at 603-635-7811 during normal business hours, or send an email with your name and mailing address to Planning@pelhamweb.com. No photocopies of the survey will be accepted to ensure the accuracy of the survey results.

Please fill out the survey at your convenience and mail it back to us in the enclosed postage paid Business Reply Mail envelope by October 31, 2001. For more information about the survey or about the Master Plan, contact the Pelham Planning Department Office during normal business hours or visit the Planning Department's website at <http://www.pelhamweb.com/planning> where the existing Master Plan is posted and where the survey results and the completed Master Plan will be posted in early 2002.

Another important planning event will take place on January 25th and 26th, 2002. With assistance from UNH, Pelham will conduct a Community Profile event that all residents, including children, can be a part of to solicit ideas, goals and objectives for Pelham's long-range future planning. This will be a fun and exciting weekend event, so come and take part -- all residents are encouraged to attend. For details, please leave a message at the Pelham High School, 635-2115, or consult the Community Calendar.

Thank you in advance for your participation in this survey and in the Community Profile Weekend.

Sincerely,

Jeff Gowan

Chair - Pelham Master Plan Committee

Pelham's Community Profile

~ A Project for All of Us ~

Join us for a fun and exciting opportunity to share ideas, evaluate our community and plan for our future!

In addition to meeting fellow residents, you'll enjoy a tasty community supper, plenty of good conversation and an inviting way to express your opinions on such topics as:

Community Services, Facilities and Utilities
Lifelong Education and Learning
Transportation
Growth and Development
Economic Vitality
Fostering Healthy Families, Individuals, Seniors and Youth
And much more!

WHO: ALL Pelham residents and business owners

WHEN: Friday, January 25th, 5:30pm - 9:30pm
Saturday, January 26th, 8:00am - 3:30pm

WHERE: Pelham High School

WHY: To give us all an opportunity to voice our opinions, plan the best future for our town and identify actual projects to make our vision of Pelham a reality

To obtain more information or to join a committee call: **635- 2115**
The Pelham Community Profile Project is designed and facilitated by the



OUR HOME, OUR VISION, OUR FUTURE!

This Community Profile is facilitated by UNH Cooperative Extension in partnership with the Town of Pelham. This program is consistent with pertinent Federal and State laws and regulations on non-discrimination regarding age, color, handicap, national origin, race, religion, sex, sexual orientation or veteran's status.



Town of Pelham

2001 Master Plan Community Survey

Please complete the survey and return in the attached postage paid Business Reply Envelope by October 31, 2001

5. In your opinion, rate each of the following Town of Pelham services/facilities:

E = Excellent
G = Good
S = Satisfactory
P = Poor
D = Don't Know

Service / Facility	Rating
a. Access to Public Waters	[E] [G] [S] [P] [D]
b. Animal Control	[E] [G] [S] [P] [D]
c. Cable TV Channel Programming	[E] [G] [S] [P] [D]
d. Code Enforcement	[E] [G] [S] [P] [D]
e. Cemetery Care	[E] [G] [S] [P] [D]
f. Emergency Ambulance Service	[E] [G] [S] [P] [D]
g. Fire Protection	[E] [G] [S] [P] [D]
h. Historical Preservation	[E] [G] [S] [P] [D]
i. Land Conservation	[E] [G] [S] [P] [D]
j. Planning and Zoning	[E] [G] [S] [P] [D]
k. Police Protection	[E] [G] [S] [P] [D]
l. Public Library	[E] [G] [S] [P] [D]
m. Public TV Content (Chan. 20, 21 & 22)	[E] [G] [S] [P] [D]
n. Recreation Facilities (ball fields, etc.)	[E] [G] [S] [P] [D]
o. Recreational Walking Trails	[E] [G] [S] [P] [D]
p. Recycling	[E] [G] [S] [P] [D]
q. Road Maintenance: repaving, repairs	[E] [G] [S] [P] [D]
r. Senior Center	[E] [G] [S] [P] [D]
s. Snow Removal	[E] [G] [S] [P] [D]
t. Speed Limits	[E] [G] [S] [P] [D]
u. Town Administration	[E] [G] [S] [P] [D]
v. Town Offices (Clerk, Assessor, etc.)	[E] [G] [S] [P] [D]
w. Traffic Control (lights, signs, etc.)	[E] [G] [S] [P] [D]
x. Transfer Station (dump/solid waste)	[E] [G] [S] [P] [D]
y. Wetland Conservation	[E] [G] [S] [P] [D]
z. Youth Recreation	[E] [G] [S] [P] [D]

Comments on Town services/facilities:

6. For each of the following items, check the response that best represents your opinion regarding the following housing types in Pelham.

4 = Not Enough
3 = Adequate Supply
2 = Too Much or Don't Want
1 = No Opinion

Housing Type	Rating
a. Single family homes on 1 acre or less	[4] [3] [2] [1]
b. Single family homes on 1-5 acres	[4] [3] [2] [1]
c. Single family homes on 5+ acres	[4] [3] [2] [1]
d. 1 & 2 bedroom apartments	[4] [3] [2] [1]
e. 3 & 4 bedroom apartments	[4] [3] [2] [1]
f. Duplexes	[4] [3] [2] [1]
g. Adult Housing – Age 45 and higher	[4] [3] [2] [1]
h. Elderly Housing – Age 62 and higher	[4] [3] [2] [1]
i. Condos / Town Houses	[4] [3] [2] [1]
j. In-Law Apartments	[4] [3] [2] [1]
k. Mobile Homes	[4] [3] [2] [1]
l. Rental Homes	[4] [3] [2] [1]
m. Other:	[4] [3] [2] [1]

Comments on housing:

1. In your opinion, rate each of the following aspects of Pelham:

5 = Very much appeals to me
4 = Modestly appeals to me
3 = Neutral / No opinion
2 = Modestly dislike
1 = Very much dislike

Aspect	Rating
a. Access to open space for recreation	[5] [4] [3] [2] [1]
b. Access to ponds and waterways for recreation	[5] [4] [3] [2] [1]
c. Cable TV Channel Programming	[5] [4] [3] [2] [1]
d. Entertainment Opportunities	[5] [4] [3] [2] [1]
e. Growth Rate – Residential	[5] [4] [3] [2] [1]
f. Growth Rate – Light Industrial	[5] [4] [3] [2] [1]
g. Growth Rate – Commercial	[5] [4] [3] [2] [1]
h. Housing Availability and Cost	[5] [4] [3] [2] [1]
i. Job Opportunities	[5] [4] [3] [2] [1]
j. Pelham's Geographic Location	[5] [4] [3] [2] [1]
k. Pelham's Rural Lifestyle	[5] [4] [3] [2] [1]
l. Pelham's School System	[5] [4] [3] [2] [1]
m. Pelham's Tax Rate	[5] [4] [3] [2] [1]
n. Public TV Access (Channel 20, 21 & 22)	[5] [4] [3] [2] [1]
o. Public Transportation	[5] [4] [3] [2] [1]
p. Recreation Opportunities - Indoor	[5] [4] [3] [2] [1]
q. Recreation Opportunities - Outdoor	[5] [4] [3] [2] [1]
r. Road Conditions	[5] [4] [3] [2] [1]
s. Shopping Opportunities	[5] [4] [3] [2] [1]

Other aspects you like or dislike about Pelham:

2. In your opinion, which statement best characterizes Pelham's rate of **residential** growth?

a. Pelham is growing too quickly
 b. Pelham is growing too slowly
 c. Pelham is growing at an appropriate rate
 d. don't know / no opinion

3. In your opinion, which statement best characterizes Pelham's rate of **light industrial** growth?

a. Pelham should encourage more light industry
 b. Pelham should discourage light industry
 c. Pelham should be cautious about encouraging more light industry
 d. don't know / no opinion

4. In your opinion, which statement best characterizes Pelham's rate of **commercial** growth?

a. Pelham should encourage more commercial
 b. Pelham should discourage commercial
 c. Pelham should be cautious about encouraging more commercial industry
 d. don't know / no opinion

Comments on the growth of Pelham:

7. Would you support the following additional services IF the overall tax impact were found to be minimal?		
Additional Service	Yes or No?	
a. Additional Code Enforcement	[yes]	[no]
b. Additional Pelham WWW Support & Services (www site, messageboard & content development)	[yes]	[no]
c. Additional Public Meeting Recording Secretaries to publish meeting minutes	[yes]	[no]
d. Channel and Feature Rich Cable TV	[yes]	[no]
e. Public Ice Skating Rink (outdoor winter)	[yes]	[no]
f. Public Picnic Area		
g. Public School Kindergarten (introduction of)	[yes]	[no]
h. Public Swimming Pool (outdoor summer)	[yes]	[no]
i. Trash Pickup – Residential District	[yes]	[no]
j. Two-way High Speed Internet Service	[yes]	[no]
k. Youth Recreational Facility	[yes]	[no]

8. Would you support the following additional services IF the overall tax impact were found to be modest?		
Additional Service	Yes or No?	
a. Land Conservation Fund	[yes]	[no]
b. Town Sewer – Commercial District	[yes]	[no]
c. Town Sewer – Residential Districts	[yes]	[no]
d. Town Water – Commercial District	[yes]	[no]
e. Town Water – Residential Districts	[yes]	[no]

9. With respect to Pelham's Town Center – would you support a program to preserve it's historic significance? [yes] [no]

10. With respect to Pelham's Town center – would you support a program to increase the "common" green area and work to beautify and preserve the center's public space? [yes] [no]

11. Indicate the number of children in your household who are enrolled in each grade, according to type of school: <input type="checkbox"/> Check this box if there are no school age children present in your household			
	Public School	Private School	Home School
a. Pre-Kindergarten	N/A	N/A	
b. Kindergarten			
c. Grades 1 – 4			
d. Grades 5 – 8			
e. Grades 9 – 12			

12. In your opinion, rate the Town of Pelham Schools: <input type="checkbox"/> Check this box if there are no school age children present in your household. E = Excellent G = Good S = Satisfactory P = Poor D = Don't Know					
Elementary School					
a. School Buildings and Facilities	[E]	[G]	[S]	[P]	[D]
b. Teachers, Administrators and Staff	[E]	[G]	[S]	[P]	[D]
c. Access to Technology	[E]	[G]	[S]	[P]	[D]
d. Overall Quality of Education	[E]	[G]	[S]	[P]	[D]
Middle School					
e. School Buildings and Facilities	[E]	[G]	[S]	[P]	[D]
f. Teachers, Administrators and Staff	[E]	[G]	[S]	[P]	[D]
g. Access to Technology	[E]	[G]	[S]	[P]	[D]
h. Overall Quality of Education	[E]	[G]	[S]	[P]	[D]
High School					
i. School Buildings and Facilities	[E]	[G]	[S]	[P]	[D]
j. Teachers, Administrators and Staff	[E]	[G]	[S]	[P]	[D]
k. Access to Technology	[E]	[G]	[S]	[P]	[D]
l. Overall Quality of Education	[E]	[G]	[S]	[P]	[D]

Comments on Schools:

13. In your opinion, should Pelham encourage the following commercial activities?		4 = Encourage 3 = Encourage with Caution 2 = Discourage 1 = Don't Know / No Opinion			
Type of Commercial Business	Rating				
a. Antique Shops	[4]	[3]	[2]	[1]	
b. Banks	[4]	[3]	[2]	[1]	
c. Bed and Breakfast	[4]	[3]	[2]	[1]	
d. Car Repair	[4]	[3]	[2]	[1]	
e. Child Care - After School Programs	[4]	[3]	[2]	[1]	
f. Child Care – Preschool	[4]	[3]	[2]	[1]	
g. Computer / Communication Services	[4]	[3]	[2]	[1]	
h. Convenience Stores	[4]	[3]	[2]	[1]	
i. Elder Care	[4]	[3]	[2]	[1]	
j. Entertainment	[4]	[3]	[2]	[1]	
k. Garden Shops	[4]	[3]	[2]	[1]	
l. Gas Stations	[4]	[3]	[2]	[1]	
m. Hardware Stores	[4]	[3]	[2]	[1]	
n. Home Businesses	[4]	[3]	[2]	[1]	
o. Hotel / Motels	[4]	[3]	[2]	[1]	
p. Junk Yards	[4]	[3]	[2]	[1]	
q. Light Industry	[4]	[3]	[2]	[1]	
r. Medical Offices	[4]	[3]	[2]	[1]	
s. New / Used Car Lots	[4]	[3]	[2]	[1]	
t. Real Estate	[4]	[3]	[2]	[1]	
u. Restaurants with Pub	[4]	[3]	[2]	[1]	
v. Restaurants without Pub	[4]	[3]	[2]	[1]	
w. Supermarkets	[4]	[3]	[2]	[1]	
x. Tattoo Parlors	[4]	[3]	[2]	[1]	

Other commercial businesses Pelham should encourage or discourage:

14. Which statement below best expresses your opinion?
(Town services are currently 18 % of the total property tax bill.)
- a. I feel that our property taxes should be reduced, even if it means greatly reduced municipal services.
 - b. I feel that our property taxes should remain the same, even if it means slightly reduced municipal services
 - c. I feel that our property taxes should be increased only enough to maintain existing levels of municipal services.
 - d. I feel that our property taxes should be increased in order to improve municipal services.
 - e. Don't know/no opinion.

15. Which statement below best expresses your opinion?
(School services are currently 72 % of the total property tax bill.)
- a. I feel that our property taxes should be reduced, even if it means greatly reduced school services.
 - b. I feel that our property taxes should remain the same, even if it means slightly reduced school services.
 - c. I feel that our property taxes should be increased only enough to maintain existing levels of school services.
 - d. I feel that our property taxes should be increased in order to improve school services
 - e. don't know / no opinion

Comments on Taxes:

16. In your opinion, how important is the preservation of the following Town resources? E = Extremely Important V = Very Important S = Somewhat Important U = Unimportant	
Type of Commercial Business	Rating
a. Agriculture	[E] [V] [S] [U]
b. Groundwater	[E] [V] [S] [U]
c. Wetlands	[E] [V] [S] [U]
d. Wildlife Habitat	[E] [V] [S] [U]
e. Forests	[E] [V] [S] [U]
f. Open Fields	[E] [V] [S] [U]
g. Historic Buildings	[E] [V] [S] [U]
h. Conservation Lands	[E] [V] [S] [U]
i. Scenic Vistas	[E] [V] [S] [U]
j. Trail Systems	[E] [V] [S] [U]

Other natural resource comments:

17. Please check the appropriate box in the following chart for each part of this 2-part question:			
a. Would you be willing to have local taxes used to help preserve the resource?		b. Would you support changes to the Town's zoning ordinances that would help to preserve the resource?	
	Use taxes to preserve?	Support zoning changes to preserve?	
a. Agriculture	[yes] [no]	[yes]	[no]
b. Conservation Lands	[yes] [no]	[yes]	[no]
c. Forests	[yes] [no]	[yes]	[no]
d. Groundwater	[yes] [no]	[yes]	[no]
e. Historic Buildings	[yes] [no]	[yes]	[no]
f. Open Fields	[yes] [no]	[yes]	[no]
g. Scenic Vistas	[yes] [no]	[yes]	[no]
h. Trail Systems	[yes] [no]	[yes]	[no]
i. Wetlands	[yes] [no]	[yes]	[no]
j. Wildlife Habitat	[yes] [no]	[yes]	[no]

18. Which of the following methods would you support to balance growth with the preservation of sensitive areas? Please check all that apply.
- a. Current Use Assessment
 - b. Encourage Private Donation of Land and/or Development Rights
 - c. Land Trusts
 - d. Re-Zoning
 - e. Town Purchase of Development Rights
 - f. Town Purchase of Land
 - g. No Opinion

19. In your opinion, should Pelham further restrict the following through zoning changes?	
Restriction	Response
a. Height limitations of structures within the residential district	[yes] [no]
b. Home Business within the home	[yes] [no]
c. Home Business within a secondary out building (e. g. barn, shed, garage, new structure)	[yes] [no]
d. Farm Animal Restrictions in the residential district (e.g. # of animals per acre)	[yes] [no]
e. Growth – Residential Homes	[yes] [no]
f. Growth – Industrial	[yes] [no]
g. Growth – Commercial	[yes] [no]
h. Lighting restrictions in the residential district	[yes] [no]
i. Signs – Commercial	[yes] [no]
j. Signs – Political	[yes] [no]
k. Signs – Home Business	[yes] [no]

20. In your opinion, should Pelham encourage the following through zoning changes?	
Encourage	Response
a. Home Business within the home	[yes] [no]
b. Home Business within a secondary out building (e. g. barn, shed, garage, new structure)	[yes] [no]

21. For each of the following road aspects, check whether you do or do not support the action listed:	
Route 38, Mammoth Road & Windham Road	
a. Adding Sidewalks	[yes] [no]
b. Adding Bike Lanes	[yes] [no]
c. General Repair	[yes] [no]
d. Preserving Rural Character	[yes] [no]
e. Reducing Non-Resident Traffic	[yes] [no]
f. Traffic Control (signs, lights, etc.)	[yes] [no]
g. Slowing Traffic	[yes] [no]
h. Speed Enforcement	[yes] [no]
i. Widening	[yes] [no]
Secondary Roads	
i. Accesses to a Trail System	[yes] [no]
j. Adding Sidewalks	[yes] [no]
k. Creating an ATV Trail System	[yes] [no]
l. Creating a Horse Trail System	[yes] [no]
m. Creating an Open Space Area System	[yes] [no]
n. Creating a Pedestrian Trail System	[yes] [no]
o. Creating a Snowmobile Trail System	[yes] [no]
p. General Road Repair	[yes] [no]
q. Preserving Rural Character	[yes] [no]
r. Reducing Non-Resident Traffic	[yes] [no]
s. Slowing Traffic	[yes] [no]
t. Snow Removal (Faster Response Time)	[yes] [no]
u. Speed Enforcement	[yes] [no]
v. Traffic Control (signs, lights, etc.)	[yes] [no]

With respect to your well (individual home or community well):

22. Have you ever had your well water tested? [yes] [no]
If yes, when was the last time it was tested? _____
If yes, how often do you have it tested? _____
23. Has your well ever been contaminated? [yes] [no]
If yes, what contaminate? _____
24. Has your water supply ever been inadequate in [yes] [no] quantity?
If yes, for how long? _____
25. Pelham has a major aquifer located along route 38 at the southern end of Town. An aquifer is an underground reservoir of water that can serve as a reliable source of drinking water and often feeds area wells. Would you support additional zoning measures to protect Pelham's aquifer? [yes] [no]
26. What is the way you learn about Town and School news? (Please rank 1 through 6. Place a 1 on the line in front of the source you most often rely on, 2 the next most often used, etc.)
- a. Daily newspaper(s)
 - b. Weekly newspapers
 - c. Town / School notices posted in public places
 - d. PTV-Local Channels 20, 21 & 22
 - e. Pelham Website (Pelham-nh.com)?
 - f. Pelham Message Board on the Pelham website

27. Do you watch local PTV cable channels 20, 21, & 22? [yes] [no]
 If yes, what frequency? Circle one:
 Daily / Occasionally / Sometimes / Never
28. Do you visit the Pelham websites (Pelham-nh.com)? [yes] [no]
 If yes, what frequency? Circle one:
 Daily / Occasionally / Sometimes / Never
29. Do you read the Pelham message board on the Pelham [yes] [no]
 website?
 If yes, what frequency? Circle one:
 Daily / Occasionally / Sometimes / Never

Comments on Town and School Communications:

30. Who is the respondent of this survey?
 a. Male on behalf of household
 b. Female on behalf of household
 c. Single male
 d. Single female
31. Including yourself, write in the number of persons in each age group below, who now live in your home?
 a. 0-5 years
 b. 6-17 years
 c. 18-24 years
 d. 25-34 years
 e. 35-44 years
 f. 45-64 years
 g. 65-74 years
 h. 75 years and older

32. For how many years have you lived in Pelham?
 a. Less than 1 year
 b. 1-2 years
 c. 3-5 years
 d. 6-10 years
 e. 11-20 years
 f. 21-30 years
 g. 31-50 years
 h. 51 years or more

33. How old is the residence in which you now reside?
 a. 0-5 years
 b. 5-15 years
 c. 15-40 years
 d. 40-75 years
 e. 76 years or more
 f. Don't know

34. With respect to commuting to work each day:	
Commuting Direction	Number of People in your Household
a. Work within Pelham	
b. Commute North of Pelham	
c. Commute South of Pelham	
d. Commute East of Pelham	
e. Commute West of Pelham	
Commuting Distance to work (each way)	
f. Under 10 Miles	
g. 10-25 Miles	
h. 25-50 Miles	
i. More than 50 Miles	

35. Which of the following best describes the housing you currently occupy?
 a. Own single family home on 1 acre or less
 b. Own single family home on 1-5 acres
 c. Own single family home on 5+ acres
 d. Own and live in part of multi family house
 e. Own or Rent elderly housing unit
 f. Own or Rent condos / town houses
 g. Own or Rent mobile home
 h. Rent single family home on 1 acre or less
 i. Rent single family home on 1-5 acres
 j. Rent single family home on 5+ acres
 k. Rent 1 & 2 bedroom apartment
 l. Rent 3 & 4 bedroom apartment
 m. Rent part of multi family house

36. What do you think is the greatest change needed in Pelham?

37. What do you think are Pelham's greatest assets?

38. Why did you move to Pelham?

To keep postage to a minimum, only one survey was mailed to each residence. If your spouse or another adult living in your home wishes to complete their own survey, additional copies can be obtained by stopping by the Planning Department at Town Hall during regular business hours, phoning the Planning Department at 603-635-7811 during normal business hours, or send an email with your name and mailing address to Planning@pelhamweb.com. No photocopies of the survey will be accepted to ensure the accuracy of the survey results.

Please feel free to make additional comments on any of the questions asked in this survey, or on other Pelham issues you feel strongly about. If there is not adequate blank space on the survey, simply write your comments on separate sheets of paper and enclose with the survey.

We have asked you how you think Pelham should be run. Now would you be interested in helping to keep Pelham running? Volunteerism keeps costs down and provides enriching experiences to those who get involved. If you would like to contribute your time, experience, and enthusiasm to your community, please stop by Town Hall and fill-out a volunteer application or fill out the form online on Pelham's web page at <http://www.pelham-nh.com>

Please mail completed surveys in the enclosed postage paid Business Reply Mail envelope to:

Master Plan Committee
 C/O Pelham Planning Department
 6 Main Street
 Pelham, NH 03076-9800