

Town of Pelham RFP for New Phone System Questions & Answers from Interested Bidders

Question	Answer
1. Bid Pricing sheets? None enclosed in RFP.	1. Will provide a bid sheet by 8/26/14
2. How many analog lines are there at the PD & Fire Station?	2. PD has 6 and FD has 5
3. Are the New OP Phones to be connected to the existing data cables with computers plugging into the IP Phones?	3. No. We don't have existing IP phones in use nor do we have any.
4. Are we to warranty the existing cabling infrastructure or just new cable we may need to install?	4. New cable only.
5. Will the Town be providing the PC for the Call-Accounting system?	5. Yes, we can provide a PC
6. How many voice mail ports are in the existing Nortel System? 6a. Has this configuration served your needs adequately?	6. 10 Voice Mail Ports. 6a. Yes.
7. Is the town interested in a Hosted Telephony System?	7. No
8. Is the town interested in financing options?	8. No
9. Will there be a site visit	9. Yes. By appointment only on August 25, 2014.